

Outcome Measures

Outcome Measures are important to determine whether consumers of public mental health services in Victoria get better as a result of the services they receive.

Outcome Measurement is one way to improve our consumer focus by monitoring our clinical effectiveness.

Key things to remember

1. The National Outcomes and Casemix Collection (NOCC) requires public mental health services to collect Outcome Measures (OM) on admission, intake, every 91 days, and on discharge
2. OM will inform the funding model for public mental health services in Victoria
3. OM should also be collected when there is a change in clinical presentation i.e. when there is a change in Phase of Care.
The CMI will display these as 'Discretionary Reviews'
4. If 'Assessment Only' Phase of Care is assigned, collection of the full suite of outcome measures is not required
5. Inpatient admission episodes of 72 hours or less duration do not require discharge outcome measures
6. Community episodes of 14 days or less duration do not require discharge outcome measures

What should be collected and when?

SERVICE SETTING	INTAKE TO COMMUNITY/ ADMISSION	91 DAY REVIEW	DISCHARGE
Community	<ul style="list-style-type: none"> • HoNOS • BASIS-32 • Phase of Care • Diagnosis 	<ul style="list-style-type: none"> • HoNOS • LSP-16 • BASIS-32 • Phase of Care • Diagnosis 	<ul style="list-style-type: none"> • HoNOS • LSP-16 • BASIS-32 • Diagnosis
Residential (CCU/AMHRU)	<ul style="list-style-type: none"> • HoNOS • LSP-16 • BASIS-32 • Phase of Care • Diagnosis 	<ul style="list-style-type: none"> • HoNOS • LSP-16 • BASIS-32 • Phase of Care • Diagnosis 	<ul style="list-style-type: none"> • HoNOS • LSP-16 • BASIS-32 • Diagnosis
Inpatient (IPU/PARC)	<ul style="list-style-type: none"> • HoNOS • Phase of Care • Diagnosis 	<ul style="list-style-type: none"> • HoNOS • Phase of Care • Diagnosis 	<ul style="list-style-type: none"> • HoNOS – rate for previous 3 days • Diagnosis

Diagnosis

Diagnoses provide contextual information in understanding the OMs collected.

- **Principal Diagnosis** is the primary diagnosis allocated at the time of OM collection.
- **Additional diagnoses** are co-morbid conditions that affect the consumer's care at the time of OM collection.