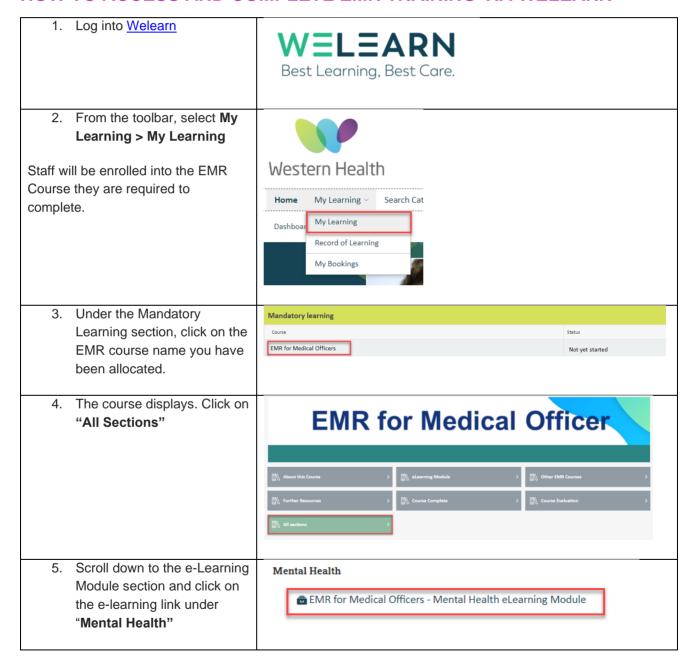


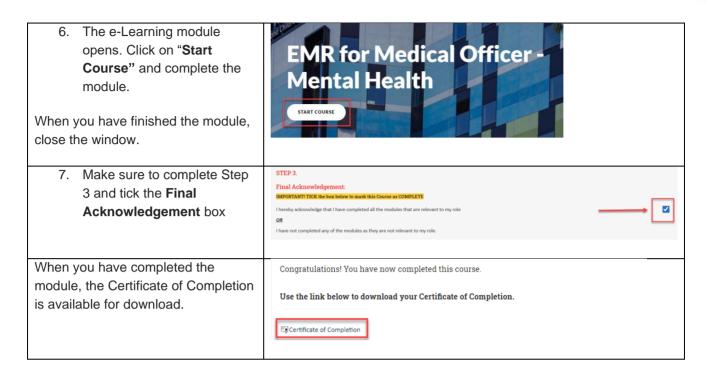
EMR Training for Mental Health Staff 2024 – EMR for Medical Officers

To gain access to the Electronic Medical Record (EMR) at Western Health, staff are required to complete EMR Training via our online learning platform, Welearn.

HOW TO ACCESS AND COMPLETE EMR TRAINING VIA WELEARN



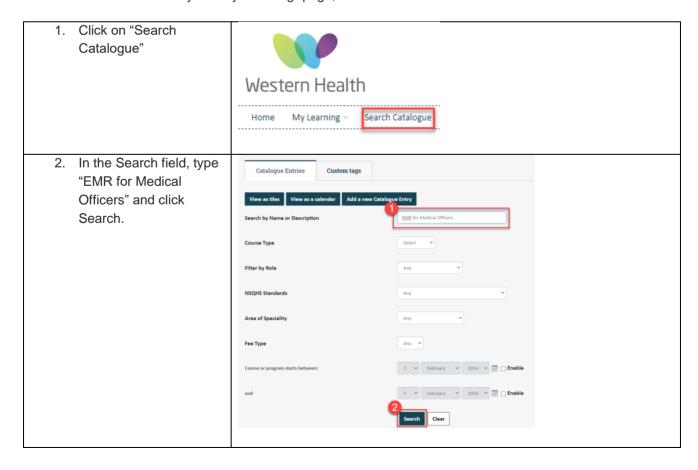


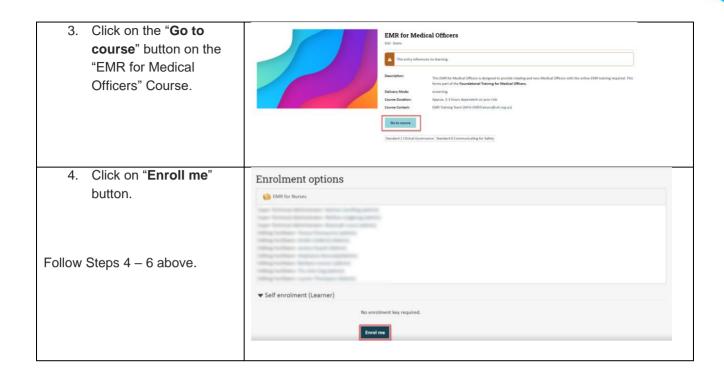


TROUBLESHOOTING

1. I can't find the EMR module from my mandatory learning section

If the EMR module is not in your "My Learning" page, follow the instructions below:





2. I have completed the Welearn module, but I have some questions. How can I get help?

If you have completed the online module and need additional support, the EMR training team can provide virtual supplementary training session and answer any questions you have. Please reach out via EMR-whs-rainers@wh.org.au to get more support.

Additionally, we have a wealth of resources available on our Digital Health Site.

- Our Quick Reference Guide page contains step-by-step guide on how to complete tasks on the EMR
- Our What Goes Where page contains information on which applications to use
- Our Workflow and Functionality Videos page contain short clips on EMR related training videos

3. How do I provide feedback on the EMR training module?

Your feedback is important to us. Complete the Survey link attached in the Welearn Course to provide your thoughts on the EMR for Medical Officers module.

Course Evaluation

Once you have completed this course, you can provide your feedback on your experience by clicking on the link below:

