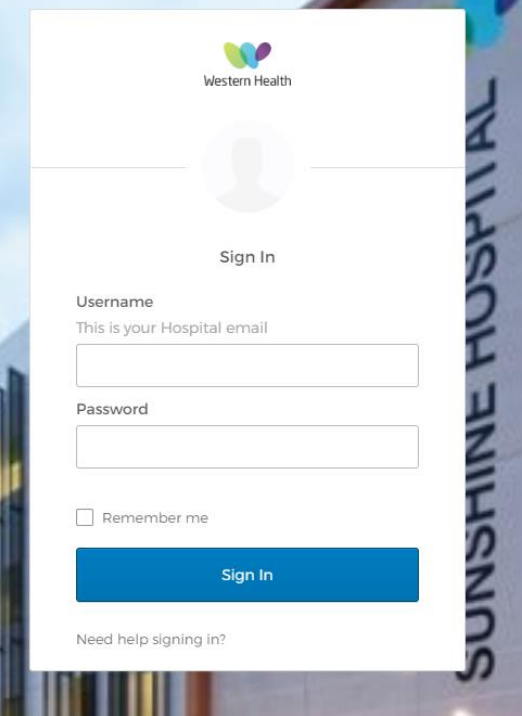

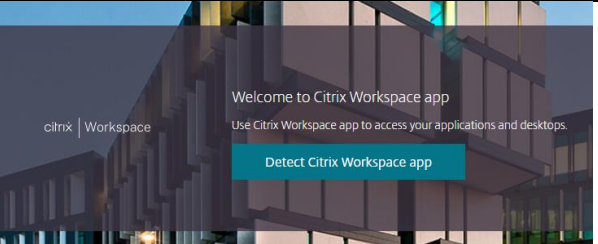


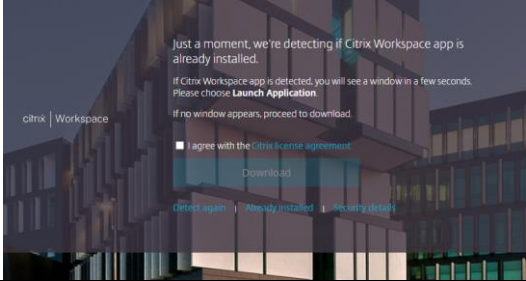
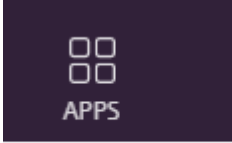
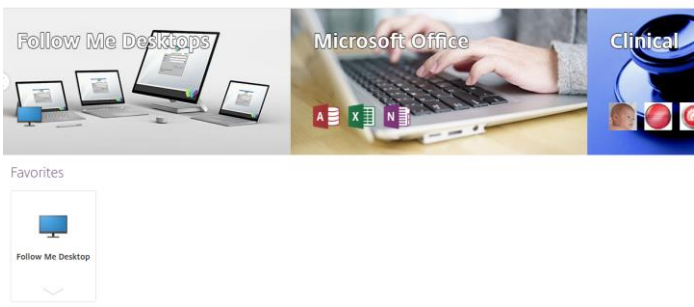
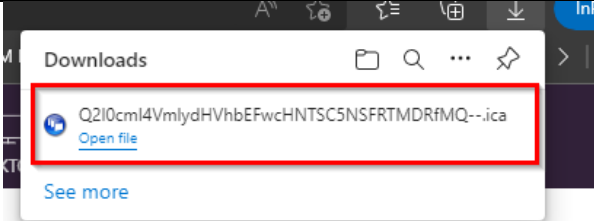
Remote Access Guide for Vendors

Pre-Requisite:

- a. Install the latest Citrix Receiver on your computer.
- b. Western Health vendor account has been created and account details provided.

Steps to Remote Access:

<p>1. Navigate to https://outcitrix.wh.org.au</p>	
<p>2. Enter the vendor company email address. In the password field, enter the password provided by WH.</p>	
<p>3. Complete Multi-Factor Authentication setup.</p>	
<p>4. On registering to Okta and completing MFA setup, system will prompt you to setup a new password.</p>	
<p>5. Select Virtual App and Desktop Access</p>	
<p>6. Click on detect Citrix workspace App</p>	

<p>7. Clicked on Already Installed</p>	 <p>The image shows the Citrix Workspace app installation window. It displays the text: "Just a moment, we're detecting if Citrix Workspace app is already installed." Below this, it says: "If Citrix Workspace app is detected, you will see a window in a few seconds. Please choose Launch Application." There are three buttons: "Download", "Already installed" (highlighted in red), and "Security details".</p>
<p>8. Click on Apps icon</p>	 <p>The image shows a dark purple square icon with four white squares arranged in a 2x2 grid, and the word "APPS" in white capital letters below it.</p>
<p>9. Click on Follow Me Desktop</p>	 <p>The image shows the "Follow Me Desktops" section of the Citrix Workspace app. It features a header with "Follow Me Desktops" and three preview cards: "Follow Me Desktops" (showing laptops), "Microsoft Office" (showing a laptop with Office icons), and "Clinical" (showing a microscope). Below the header is a "Favorites" section with a "Follow Me Desktop" icon.</p>
<p>10. Click open file</p>	 <p>The image shows a Windows "Downloads" folder window. A file named "Q2I0cmI4VmlydHVhbEFwcHTSC5NSFRtMDRfMQ--.ica" is highlighted with a red box. Below the file name is a blue "Open file" link. There is also a "See more" link at the bottom of the file list.</p>
<p>11. Follow me desktop should load up now.</p>	