

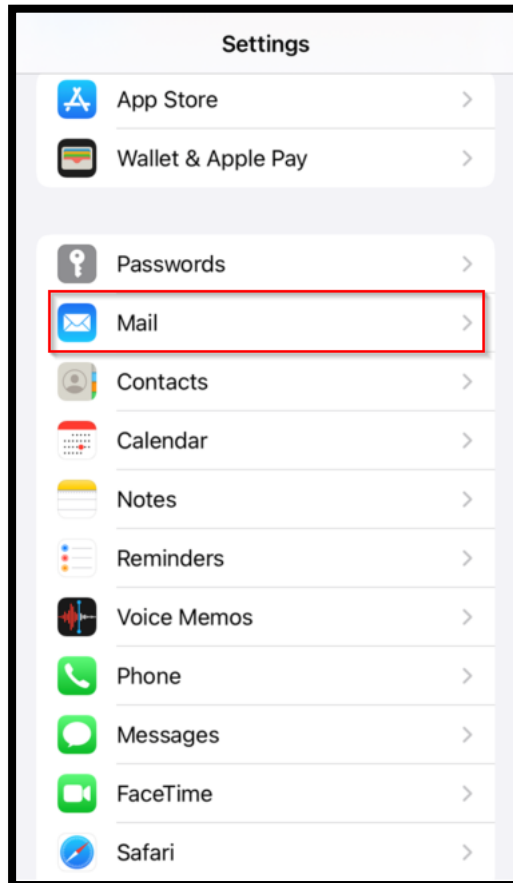
Migrated users Mail app configuration – iPhone

When tested we could not change the Host name from the 'profile & device management on settings app.

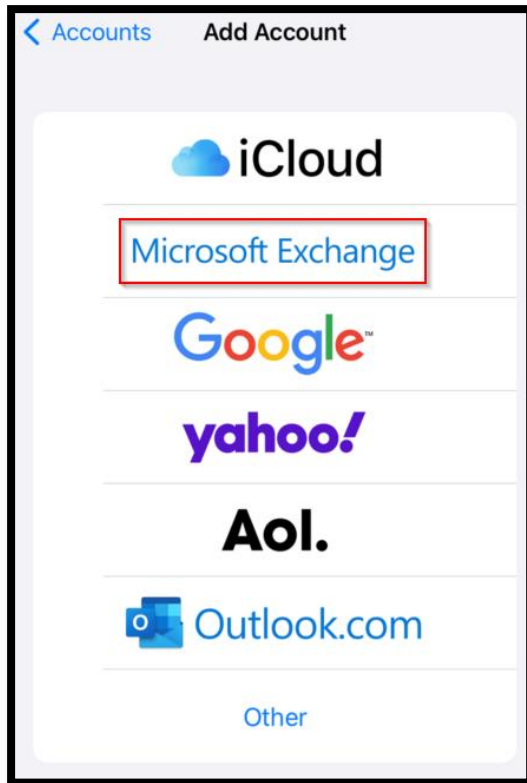
Therefore, I had to remove my Western health MSEXCH 2013 profile from Settings -> General -> VPN & Device management -> Select profile 'Western health MSEXCH 2013'-> Remove profile

Afterwards I had to re add my account

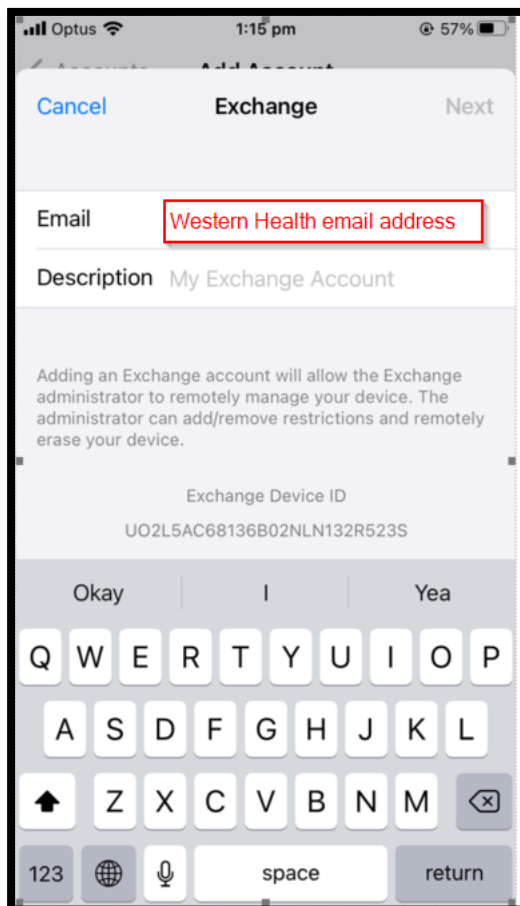
1. Go to Settings -> Mail



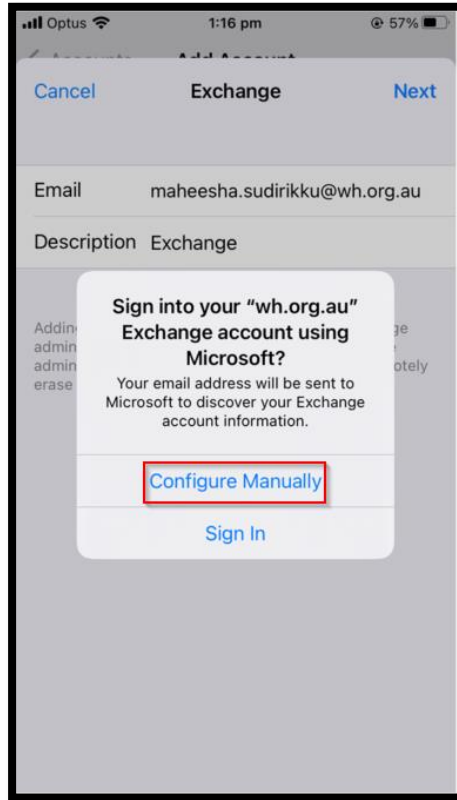
2. Locate Accounts -> Add Account -> select "Microsoft Exchange"



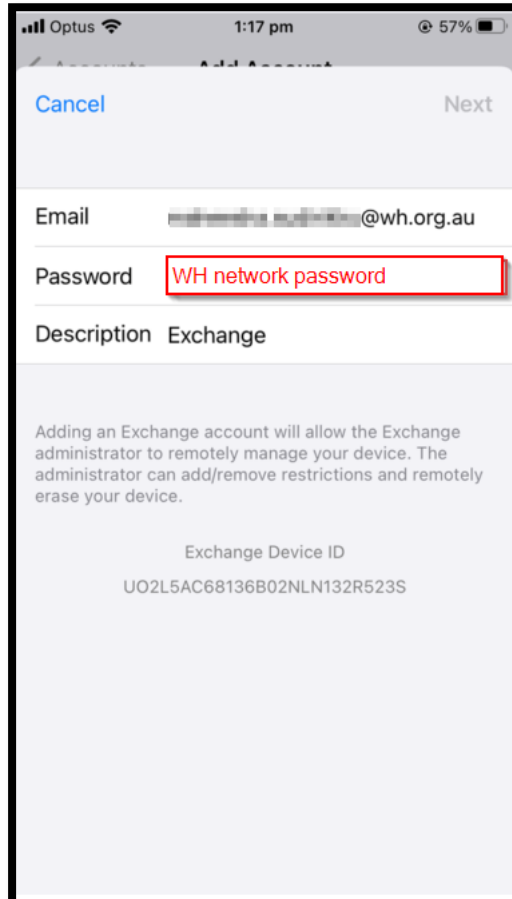
3. Enter the email address and add a description (e.g.: WH emails)



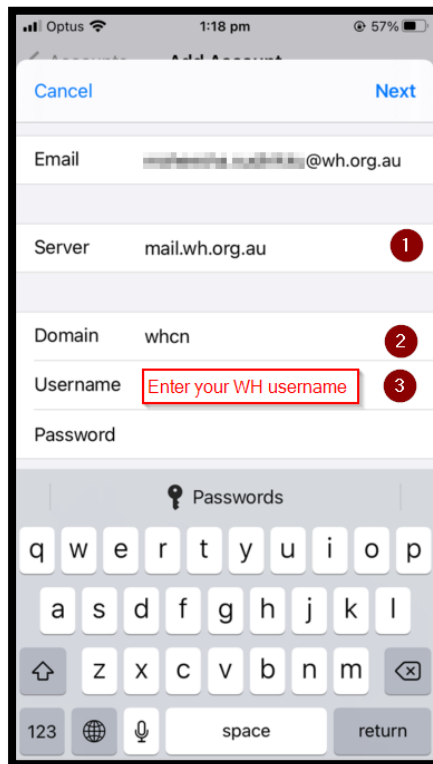
4. You will get a pop up asking to signing to Exchange account using Microsoft, tap on "Configure manually"



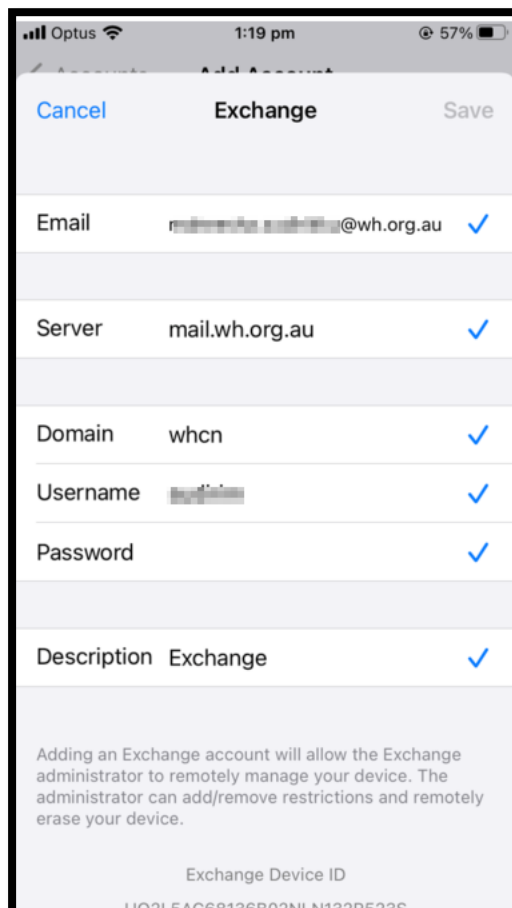
5. Enter your Western health password and tap 'Next'



6. Enter the following details
Server: mail.wh.org.au
Domain: WHCN
Username: <Enter Western Health your username>
once completed, tap 'Next'



7. Once completed you will see a blue ticks next to the fields



8. You can control which application you will give WH emails access to and then tap "save"