Migrated users Mail app configuration – iPhone

When tested we could not change the Host name from the 'profile & device management on settings app.

Therefore, I had to remove my Western health MSEXCH 2013 profile from Settings -> General -> VPN & Device management -> Select profile 'Western health MSEXCH 2013'-> Remove profile

Afterwards I had to re add my account

1. Go to Settings -> Mail

Settings					
Å	App Store	>			
	Wallet & Apple Pay	>			
?	Passwords	>			
	Mail	>			
۲	Contacts	>			
	Calendar	>			
	Notes	>			
=	Reminders	>			
+	Voice Memos	>			
	Phone	>			
	Messages	>			
	FaceTime	>			
0	Safari	>			

2. Locate Accounts -> Add Account -> select "Microsoft Exchange"

Accounts Add Account					
iCloud					
Microsoft Exchange					
Google					
yahoo!					
Aol.					
Outlook.com					
Other					

3. Enter the email address and add a description (e.g.: WH emails)

•II Optus	¢	1:15 pm							
Cance		Exchange					Next		
Email		Western Health email addr					s		
Descri	ption	My Exc	hang	e Aco	count	t			
Adding an Exchange account will allow the Exchange administrator to remotely manage your device. The administrator can add/remove restrictions and remotely erase your device. Exchange Device ID UO2L5AC68136B02NLN132R523S									
Ok	ay		T			Yea	a		
QW	E	R	Г	ι	J) P		
Α	s	F	G	Н	J	к	L		
	z)	< C	V	в	Ν	М	$\langle \times \rangle$		
123		Ç.	spa	ice		re	turn		

4. You will get a pop up asking to signing to Exchange account using Microsoft, tap on "Configure manually"



5. Enter your Western health password and tap 'Next'

📶 Optus 奈	1:17 pm	
Cancel		Next
Email	namenina audiotto	@wh.org.au
Password	WH network passw	ord
Description	Exchange	
Adding an Exch administrator t administrator c erase your dev UO2	nange account will allow t o remotely manage your an add/remove restriction ice. Exchange Device ID 2L5AC68136B02NLN132	the Exchange device. The ns and remotely R523S

6. Enter the following details

Server: mail.wh.org.au Domain: WHCN Username: <Enter Western Health your username> once completed, tap 'Next'

III Optus	¢		1:18 pm				9 ھ	57% 🔳 '
Cance	1		A -1 -1		•••••			Next
Email	Email @wh.org.au						.au	
Server	Server mail.wh.org.au 1						0	
Domai	Domain when 2						2	
Userna	Username Enter your WH username 3						3	
Passw	Password							
	Passwords							
qwertyuiop								
а	s	d	f	g	h	j	k	1
	z	x	С	V	b	n	m	$\overline{\langle}$
123 (Ŷ	space			re	turn	

7. Once completed you will see a blue ticks next to the fields

📶 Optus 奈	1:19 pm	€ 57% ■ ,			
/	• •				
Cancel	Exchange	Save			
Email	r@wh.org	g.au 🗸			
Server	mail.wh.org.au	~			
Domain	whcn	✓			
Username	nudirim	~			
Password		✓			
Description	Exchange	 Image: A second s			
Adding an Exchange account will allow the Exchange administrator to remotely manage your device. The administrator can add/remove restrictions and remotely erase your device.					
Exchange Device ID					
102					

8. You can control which application you will give WH emails access to and then tap "save"