

Additional Care Resources 5-minute summary

- Additional Care Resources are available to ensure the safety and well-being of staff, patients and visitors.
- In 2020, the ACCC and EMA Divisions commenced a major review of the current Western Health Patient Observation (Specialling) Procedure
- This was in response to increasing requests for additional staff support within the organisation
- In collaboration with the Nursing and Midwifery Directorate, the aim of the review was to better understand the processes and use of additional care resources from request, approval through to use
- The revised procedure aims to guide clinical assessment and decision-making processes around Additional Care Resources and provide a standardised approval process
- Prior to requesting Additional Care staff, team leaders should consider other options available to them such as reallocating staff or moving the patient
- It is the responsibility of the person requesting staff to ensure they have identified the correct skill type for the work required
- Team leaders should consider what type of additional staff member should provide the care/supervision that their patient needs. This includes allowing a unit staff member to care for the patient and the additional resource supporting the ward
- Nursing, Midwifery and HCW/PCA staff requests are to be submitted via the HeWS platform. Requests for Security staff should be made directly with Security Manager
- The full procedure is available on the intranet