# NURSING+ MDWIFERY

# Mental Health & Wellbeing Nursing Workforce Sub-Plan 2023-26

A specialist sub-plan of the Nursing & Midwifery Workforce Plan 2022-2026



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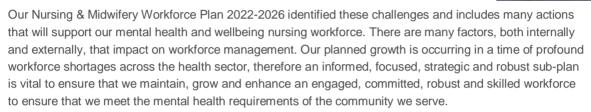




# Foreword

Following Western Health becoming a designated mental health and wellbeing service in mid-2023, from a workforce perspective we have some ambitious and challenging years ahead of us:

- The opening of the new 52 bed mental health and wellbeing facility at Sunshine Hospital will see the phased growth of inpatient beds in 2024.
- In 2025, the phased opening of the new Footscray Hospital, will see the opportunity to expand and grow our mental health and wellbeing beds with the inclusion of 2 new inpatient units within this new facility.
- In 2029, a phased opening of the new Melton Hospital a new tertiary hospital which will include a 24-hour emergency department and new mental health and wellbeing services will further see a significant growth in service.



Western Health is an organisation of people that provide healthcare to people, so to achieve our Purpose the effective management of our workforce is integral. As the largest workforce group within mental health and wellbeing services, our nurses have a critical role to play in shaping the future of the service and Western Health more broadly.

There is no doubt that the current local, national and international nursing workforce challenges are greater now than any other time in our careers. The last couple of years has seen the predicted shortages become a reality. The reasons for the shortages are varied and include fatigue and the direct impact of the pandemic on the workforce, an ageing workforce, and a growing preference for part-time work. Western Health's Nursing & Midwifery Workforce Plans have been instrumental in placing the health service in a strong workforce position, which has allowed us to continue to grow and be responsive to meet the healthcare needs of Melbourne's west. Whilst our new mental health and wellbeing workforce has not been immune to the effects of the shortage of nurses, this new specialty focused sub-plan aims to proactively place us in an enviable position going forward.

I am delighted to present to you Western Health's Mental Health & Wellbeing Nursing Workforce Sub-Plan 2023-26. Extensive analysis of our data and consultation has been undertaken to inform this important subplan. I sincerely appreciate the insights, ideas and feedback of everyone involved. I believe that the valued input of our nurses and leaders has resulted in a robust, ambitious yet achievable sub-plan.

The Sub-Plan sits underneath Western Health's Nursing & Midwifery Workforce Plan. We know that the subplan will need to be dynamic and fluid, to ensure that it meets the needs of a rapidly growing and evolving health service in an environment where unprecedented sector-wide workforce issues exist. To be successful, all levels of the organisation will need to work together collaboratively – therefore the implementation will be led by our Nursing & Midwifery Advisory Committee.

Adjunct Professor Shane Crowe Executive Director, Nursing & Midwifery







# Strategic alignment

The Mental Health & Wellbeing Nursing Workforce Sub-Plan 2023-26 sits under the Nursing & Midwifery Strategic Workforce Plan and has been informed by and aligns with Western Health's Vision, Purpose, Guiding Principles, Values and the Strategic Direction 2024-2026. With this in mind, the key stakeholders reviewed workforce data, planned and projected service delivery changes and the constraints in the system while considering the feedback received from our nursing and midwifery workforce, and presented ideas for consideration and prioritisation

### **Our strategy**

### Vision

Together, we deliver the healthcare of the future.

### **Purpose**

Providing the Best Care for the people of the West, in the right place and at the right time.

### Guiding Principles

### Values

|             | Compassion     |
|-------------|----------------|
| Simple      | Accountability |
| Sustainable | Respect        |
| Connected   | Excellence     |
| Innovative  | Safety         |

#### **Strategic Direction**

01

02



### We partner with patients and families

Our patients and families are actively involved in their care and connected to the right services.



### We care for our people

Our staff and volunteers are supported, engaged and equipped to embrace a dynamic future.



### 03 We deliver services for the future

Our services are expanding within and beyond hospital walls, advancing high-quality and connected care.



## 04

### We are better together

Our respectful relationships with our community, system-wide partners and each other drive collaboration and better outcomes.



#### 05 We discover and learn

Our innovation, research and education inspires and benefits our patients, staff and communities, to deliver a better future.





# **Building the foundation**

With the amalgamation of Mental Health & Wellbeing services into Western Health in July 2023 and the growth expected with opening of new facilities, the development of a Mental Health & Wellbeing Nursing Workforce specialist sub-plan of the Nursing & Midwifery Workforce Plan 2022-26 has been a priority.

Over the past few years, our Nursing and Midwifery Workforce Plans have been instrumental in placing the health service in a strong workforce position, which has allowed us to continue to grow and be responsive to meet the healthcare needs of Melbourne's west. It is important that we explore the specific requirements of the mental health and wellbeing workforce to ensure we are well prepared to meet both the current and future workforce requirements.







# **External influencing factors**

### Workforce demand and supply

With the recent pandemic and the current shortage of nurses and midwives faced across Australia, both urban and rural settings in Victoria are experiencing an increase in demand for nurses and midwives which is far exceeding the supply. We are faced with the highest imbalance in workforce availability that the nursing and midwifery profession has seen for many decades.

Victoria's *Mental Health and Wellbeing Workforce Strategy 2021–2024* identifies that the mental health workforce needs to grow significantly to deliver the treatment, care and support needed to the Victorian community. With the reforms being implemented, this means more jobs for nurses and requires a sustainable workforce supply to be facilitated. Data provided in the strategy document reflects a current 12% deficit in enrolled nurses, 13% in Nurse Practitioners and 13% for Registered Nurses across the public mental services, so a significant deficit already exists.

Victorian initiatives established or commencing to facilitate attraction of staff are:

- International recruitment incentives
- Post graduate mental health nurse scholarships
- Entry pathways for mental health nurses graduate registered and enrolled nurse, and transition programs for experienced clinicians
- Prequalification roles including RUSON

Initiatives established or commencing to build workforce skills, knowledge and capabilities:

- Development of mental health and wellbeing workforce capability framework
- Establish a mental health higher education reference group
- Establish the Victorian Collaborative Centre for mental health and wellbeing
- Implement Victoria's clinical supervision framework for mental health nurses

Initiatives established or commencing to build support for the safety, wellbeing and retention of the workforce:

- Monitoring of workforce wellbeing through People Matter Survey
- Safer Care Victoria establishment of Healthcare Worker Wellbeing Centre and 'Safety for All' initiative
- Funding for workforce wellbeing grants
- Safewards model and associated interventions
- Establishment of communities of practice
- Establishment of Mental Health Workforce Wellbeing Committee

Initiatives established or commencing to build system enablers for excellence in workforce

- Establish reliable data sets to inform workforce planning
- Establish a Workforce Reform taskforce optimizing professional roles and scopes of practice across teams





# **Our Situation**

A number of reliable data source platforms have been implemented at Western Health providing the organisation with a robust, centralised information source for nursing and midwifery workforce data. With the Mental Health & Wellbeing workforce joining Western Health from July 2023, although the data available captured is short term it still provides an overall picture of the workforce status.

### **Current Mental Health workforce status**

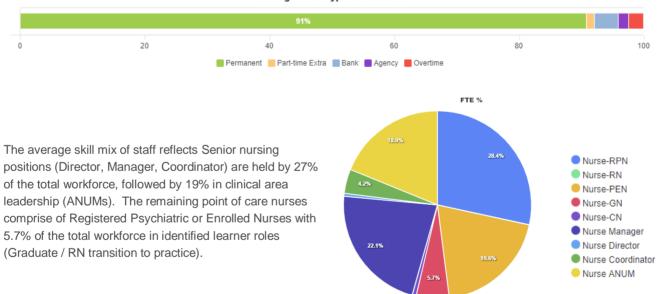
The Mental Health Nursing workforce has a total staff headcount of 437 employees, with 55% of the permanent workforce employed in a full-time capacity and 45% part-time. 69% are identified as female, 31% as male.

Compared with the age demographics of the Australian nursing workforce in 2022, the Mental Health workforce has a higher workforce in the mid age range of 40-49 years, with rates similar for the less than 40 years demographic at 47%, less in the 50 and over bracket at 26% compared to 33%.

| Age Range   | WH %   | Australian % |
|-------------|--------|--------------|
| 20-29       | 18.06% | 19%          |
| 30-39       | 28.89% | 28%          |
| 40-49       | 26.86% | 20%          |
| 50-59       | 15.58% | 20%          |
| 60 and over | 10.61% | 13%          |

The employed workforce is comprised of 79% permanent staff and 21% casual workforce

The current working staff profile reflects that the care provided to our consumers is being provided by permanent staff at 94.6%, comprising of rostered shifts, extra shifts and overtime. Our casual workforce makes up 3.8% and the remaining 1.6% is provided by an Agency workforce.



#### Average Staff Type Breakdown





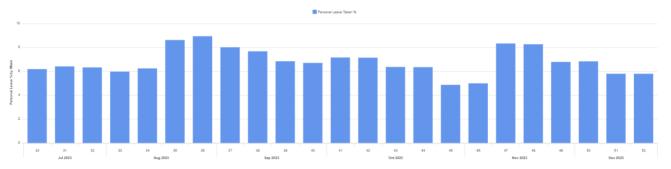
### Key Drivers for current staffing

#### **Workforce deficits**

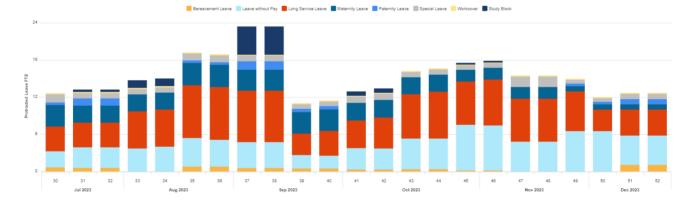
Current workforce data reflected in data sources demonstrate a shortfall of 19 EFT of permanent nursing staff. This is based on projected budget data provided by finance from the transition period, however has not yet been reviewed and endorsed by the line managers so discrepancies may currently exist. Recruitment is underway for vacancies however attraction of suitably qualified candidates for permanent positions has not translated into meeting the current vacancies.

#### Leave rates

On average, personal leave rates are at 6.8% during the past 6 months, i.e. approx. 19 EFT.



Extended or protracted leave rates suggest at least 12 EFT of contracted staff are not available to work on the roster at any one time.



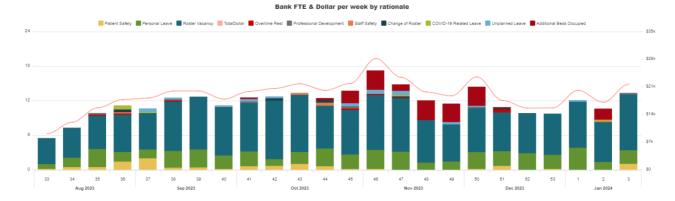
#### **Casual workforce**

Although 124 individual staff transitioned across in July, only 40 individuals have been actively engaged in working. With an active recruitment campaign and direct contact to establish engagement, this has increased to 59 actively working casual staff.

A steady increase in engagement has been demonstrated up to November however availability since and over the holiday period was slightly reduced. Casual staffing utilisation has covered between 10.44 to 18.55 EFT per week.

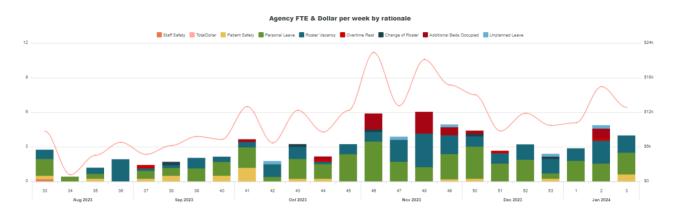






#### **Agency rates**

Availability of Agency staff to fill vacancies has been limited, despite requests and engagement with Agency providers. At times up to 6 EFT a week has been covered with the limited supply.



#### Overtime

With vacancy deficit, limited agency and casual workforce available to work, overtime has ranged from 5.14 to 8.6 EFT per week.





# **Our way forward**

#### **Growth & Workforce Capability**

With the exciting major projects Western Health is undertaking over the next few years, the mental health and wellbeing workforce will also be expanding during this time.

The opening of the new 52 bed mental health and wellbeing facility at Sunshine Hospital will see the phased growth of inpatient beds in 2024. In 2025, the phased opening of the new Footscray Hospital, will see the opportunity to expand and grow our mental health and wellbeing beds with the inclusion of 2 new inpatient units within this new facility. Then in 2029, a phased opening of the new Melton Hospital – a new tertiary hospital which will include a 24-hour emergency department and new mental health and wellbeing services will further see a significant growth in service.

Sourcing individuals to work with us is one component of supplying an appropriately qualified and sustainable workforce, as well as facilitating the professional, leadership and management capability of our workforce. Developing the capacity and capability of our workforce, preparing them to be leaders of the future and ensuring a workplace that promotes and supports lifelong learning will have a significant influence.

In addition, a review of the 'way we work' will be needed to ensure we have the right person delivering care, at the right time, to our consumers in the right place. With the supply and demand gap we are experiencing now and expecting to continue in the next few years, answering the question of 'which person' with 'which skills' are best to provide the care to our consumers should be considered, and appropriate actions taken to facilitate and ensure staff are working at their most appropriate scope of practice. By actioning this, the expected outcome will be provision of Best Care while creating an environment where staff will feel accomplished and rewarded.





# **Developing our specialist sub-plan**

The Nursing and Midwifery Workforce Plan 2022-2026 was created prior to the mental health and wellbeing workforce joining Western Health in July 2023. As the intention of the plan is to identify strategic actions to ensure that our workforce is well positioned to continue to grow in capacity and capability, discussion with key stakeholders to identify and consider the needs of the Mental Health & Wellbeing workforce was needed.

A specific workforce planning day was facilitated in September 2023, with 23 key stakeholders attending including Mental Health & Wellbeing Program Managers, Senior Mental Health nurses, Divisional and Director of Nursing & Midwifery leads, members of the Nursing and Midwifery Workforce Unit team & Best Care Governance & Support team. With previous workforce plan documents provided, discussions were facilitated to explore the actions in the current plan that align with Mental Health & Wellbeing priorities, to identify any specific needs for the Mental Health & Wellbeing workforce and explore what they would like to achieve in the next few years.

Principles to guide the discussions were agreed upon and these included:

- sustainability,
- meeting regulatory and legislative frameworks,
- innovation does not equal dollars,
- the consumer remains the central focus, and
- Best Care guides our practice.

Conversation topics and suggestions were documented during the workshop, themed and compared to the current plan.

The key themes that emerged for attracting staff to Western Health were to improve the recruitment, on boarding experience and marketing strategies, along with a focused international recruitment campaign. Maintaining and expanding our undergraduate opportunities, both for placements and employment as RUSONs and transition to Mental Health & Wellbeing programs, including Graduate programs were seen as key to increasing and sustaining the Mental Health & Wellbeing nursing workforce.

Responses reflected that offering permanent contracts for education programs was needed, optimising rostering practice, implementing a Mental Health Nurse Pool and offering retention incentives e.g. financial incentives and staffing ratios were noted as actions that would both attract and retain our workforce.

Key actions to empower Best Care and build expertise were to clarify and support the Psychiatric Clinical Nurse Specialist / Registered Psychiatric Nurse Advanced Level application process, provide a clear framework for current career structure for career progression and advanced practice along with increasing postgraduate scholarships opportunities were identified as key actions to meet this objective. Optimising models of care and facilitating flexibility of positions with pathways to move across areas were also identified. Actions identified to enhance leadership and management were timely access to leadership and management resources including data dashboards and workforce planning tools, clarification of senior clinical roles, implementation of a succession planning process and access to leadership and management learning opportunities.

It was identified that 'good' for the Mental Health & Wellbeing nursing workforce would reflect confident, competent, engaged and valued staff, who know the expectations of their roles, are actively engaged in professional development and career planning, with high job satisfaction and no intention to leave. The systems and tools provided support their work, with minimal





vacancies, sufficient staff backfill resources, higher attendance rates and the right staff are providing the right care at the right time. They enjoy coming to work, are supportive of new staff and provide Best Care that results in high consumer confidence. Western Health's Mental Health & Wellbeing Services will be the employer of choice and an industry leader attracting experienced clinicians.

A commitment to action was agreed upon, highlighting the need for a coordinated approach with regular progress and feedback opportunities. To achieve these objectives, it was determined that inclusivity is needed, Western Health support structures need to be identified and work needs to be actioned together with a voice at the right tables. Utilising the established organisation wide communications forums as well as Mental Health & Wellbeing focused ones including other craft groups will be important for successful progress toward meeting these objectives.

We appreciate the effort taken to by all those involved in the development of this sub-plan and value their input.







# **Objectives and actions**

The Nursing and Midwifery directorate is committed to working with all stakeholders to implement the following objectives in line with the actions that focus on meeting our workforce growth and development in the coming years. In addition to the relevant objectives within the overarching Nursing and Midwifery Workforce Plan 2022-2026, those specific to Mental Health & Wellbeing nursing workforce are also included below:

| Objective   | ive Mental Health & Wellbeing Nursing Workforce Sub-plan 2023-2026              |  |  |  |
|-------------|---|--|--|--|
| Objective 1 | Attract and retain the best nurses for our growing health service               |  |  |  |
| Objective 2 | Empowering Best Care, exploring alternate models of care and building expertise |  |  |  |
| Objective 3 | Enhancing clinical and professional leadership and management                   |  |  |  |





## **Objective 1: Attracting and retaining the best nurses for our growing health service**

|   | Actions to be implemented  | Resources  | Timelines | Success Indicators   | Responsibility   |
|---|--|--|-----------|--|--|
| 1 | Introduce international<br>recruitment framework in<br>alignment with current practice<br>and investigate options for Mental<br>Health & Wellbeing specific roles.<br>Explore and implement 'in person'<br>overseas recruitment activities to<br>facilitate a sustainable candidate<br>pipeline. | People<br>and<br>Culture                             | 2023-2024 | Streamlined process and<br>resources easily accessible<br>and implemented by recruiting<br>managers; increase in<br>overseas recruitment numbers   | Nursing & Midwifery<br>Workforce Unit<br>Program Managers  |
| 2 | Introduce centralised recruitment<br>model in alignment with current<br>practice for Grade 2 and Enrolled<br>Nurse recruitment.  | Nursing and<br>Midwifery<br>Workforce<br>Unit (NMWU) | 2023      | Administrative burden of<br>recruitment reduced.<br>Appropriate Mental Health &<br>Wellbeing terminology and<br>language used.<br>Education program<br>recruitment facilitated by<br>NMWU team | Nursing & Midwifery<br>Workforce Unit<br>Program Managers<br>Director, Education<br>and Learning   |
| 3 | Clarify minimum qualification<br>requirements for employment<br>into Mental Health & Wellbeing<br>nursing services   | Divisional Director<br>DONM Workforce                | 2023      | Clear expectations for<br>recruitment processes and<br>alternate pathways identified<br>for suitable candidates  | Nursing & Midwifery<br>Workforce Unit<br>Program Managers<br>Director of Nursing,<br>Mental Health |
| 4 | Maintain and explore expansion<br>of Registered Undergraduate<br>Students of Nursing (RUSON)<br>program.   | Education and<br>Learning team                       | 2023-2024 | Increase in numbers<br>employed as RUSONs and<br>retention into graduate<br>employment   | Director of Nursing,<br>Mental Health  |
| 5 | In collaboration with university<br>partners, investigate and<br>facilitate an increase in<br>undergraduate student<br>placement opportunities and<br>establish fellowship programs  | University<br>partners                               | 2024      | Increase in student numbers<br>and fellowship program<br>participants  | Director, Education<br>and Learning  |
| 6 | Maintain and expand Transition<br>to Mental Health program for<br>qualified staff with limited or no<br>Mental Health experience   | Education and<br>Learning team                       | 2024      | Transition governance of<br>education program to Western<br>Health.<br>Identify and map capacity and<br>process; maintain recruitment  | Director, Education<br>and Learning<br>Senior Mental<br>Health nurses                              |
| 7 | Investigate opportunities and<br>implement actions to improve<br>recruitment experience for<br>candidate and manager from<br>initial contact to on boarding  | People & Culture;<br>Nursing<br>employees            | 2024      | Streamlined process with<br>minimal delays with positive<br>candidate and manager<br>feedback  | DoNM, Workforce  |





| 8         | Explore and implement<br>expansion of graduate<br>employment models including<br>registered nurses and enrolled<br>nurses   | Nursing and<br>Midwifery<br>Workforce Unit                                       | 2023-2026 | Identify roster lines and<br>facilitate permanent contracts<br>for program participants.<br>Transition governance of RN<br>& EN education programs to<br>Western Health.<br>Increase in graduate program<br>participant numbers. | DoNM, Workforce<br>Director, Education<br>and Learning   |
|-----------|---|--|-----------|--|--|
| 9         | Determine workforce recruitment<br>targets for current and new<br>activity by utilising workforce<br>planning tools   | Divisional<br>Director;<br>Program Managers,<br>Project teams                    | 2024-2026 | Workforce profiles built in<br>Health-e Workforce Solutions<br>platform for current activity<br>and for new growth informing<br>recruitment needs  | DoNM, Workforce  |
| 10        | Optimising roster practices to<br>meet care delivery needs,<br>support wellbeing and improve<br>job satisfaction  | Directors of<br>Nursing and<br>Midwifery<br>(DoNMs)                              | 2024      | Embed audit for best practice<br>and supplementary roster<br>process   | DoNM, Special<br>Projects                                |
| 11        | Introduce utilisation of<br>supplementary roster in HeWS<br>platform  | NMWU   | 2023      | Permanent staff record<br>availability to work above<br>rostered shifts  | DoNM, Workforce  |
| 12        | Review nursing marketing<br>strategies for Mental Health &<br>Wellbeing to facilitate meeting<br>demographic needs  | Corporate<br>Communications<br>Talent Acquisition<br>team                        | 2023-2025 | Increased applications for<br>advertised positions<br>Targeted marketing achieved  | Program Managers<br>DON, Mental Health<br>& Wellbeing    |
| <b>13</b> | Develop and implement a<br>Mental Health Pool and grow<br>program to meet workforce<br>needs  | Nursing and<br>Midwifery<br>Workforce Unit                                       | 2024-2026 | Sustainable employment<br>model for supplementary<br>staffing;<br>Mental Health & Wellbeing<br>specific learning programs<br>offered to supplementary<br>workforce   | DoNM, Workforce  |
| 14        | Explore and implement<br>sustainable retention incentives<br>including flexible working<br>arrangements, alternate roster<br>shifts, wellbeing and safety<br>strategies | People and<br>Culture;<br>Workplace<br>Strategy and<br>Wellbeing team            | 2024-2026 | Reduction in personal leave,<br>turnover and vacancy rates   | Divisional Director<br>DON, Mental Health<br>& Wellbeing |
| 15        | Develop and implement<br>recruitment campaign for new<br>Footscray Hospital   | Divisional<br>Director;<br>People and<br>Culture,<br>Corporate<br>Communications | 2024      | Timely recruitment to meet staffing needs  | DONMs - site,<br>divisions and<br>Workforce              |
| 16        | Develop and implement<br>recruitment campaign for Melton<br>Hospital  | Divisional<br>Director;<br>People and<br>Culture;<br>Corporate<br>Communications | 2026      | Timely recruitment to meet staffing needs  | DONMs - site,<br>divisions and<br>Workforce              |





## **Objective 2: Empowering Best Care, exploring alternate models of care and building expertise**

|           | Actions to be implemented  | Resources  | Timelines      | Success Indicators  | Responsibility   |
|-----------|--|--|----------------|---|--|
| 17<br>655 | Review and clarify PsychiatricPeople and Culture2Clinical Nurse Specialist & RPNAdvanced level application4process44   |  | 2023           | Reviewed documents<br>published with clearly<br>defined application process   | DON, Mental Health<br>& Wellbeing<br>DoNM, Workforce   |
| <b>18</b> | Increase Post graduate<br>scholarships offered – across all<br>areas including Mental Health &<br>Wellbeing  | Divisional Director,<br>DON Mental Health<br>& Wellbeing<br>Education and<br>Learning Team | 2024           | Increased number of scholarships offered  | Director, Education<br>and Learning  |
| 19<br>()  | Grad+ program for Registered<br>Nurses and Midwives embedded   | Divisional Director,<br>DON Mental Health<br>& Wellbeing                                   | 2024           | Identify roster lines in MH<br>areas and implement<br>rotations   | Director, Education<br>and Learning  |
| 20        | Optimise EMR to enhance Best<br>Care   | Divisional Directors;<br>DONMs<br>Education and<br>Learning Team                           | 2024-2026      | Develop programs to<br>support Mental Health &<br>Wellbeing service delivery<br>and expedite rollout                          | DoNM, Informatics  |
| 21        | Enhance alignment of educators<br>and clinical support nurses to<br>wards / departments  | Unit Managers;<br>Education and<br>Learning Team   | 2024           | Ward / department based educational needs met   | Director, Education and Learning   |
| 22        | Explore and develop framework<br>for nursing and midwifery<br>progression into specialties and<br>advanced practice (pathways)   | Divisional Director<br>DON Mental Health<br>& Wellbeing<br>Education and<br>Learning Team  | 2024           | Nurse Practitioner pathways<br>in Mental Health mapped;<br>Published framework and<br>associated pathways                     | Director, Education<br>and Learning  |
| 23        | Explore and develop education<br>framework to facilitate career<br>progression for qualified staff, as<br>well as certificate-prepared<br>worker transition to qualified<br>positions, Enrolled Nurse to<br>Registered Nurse | DON Mental Health<br>& Wellbeing<br>Education and<br>Learning Team                         | 2024           | Published framework and associated pathways   | Director, Education<br>and Learning  |
| 24        | Review current unit based career<br>structure to align with best<br>practice   | Divisional Director  | 2024           | Clarify career structure and expectation of roles   | DON Mental Health  |
| 25        | Enhance relationships with<br>university partners to expand<br>access to learning opportunities  | Education and<br>Learning Team   | 2024           | Increased access to mental health learning opportunities  | Director, Education and Learning   |
| 26        | Explore supporting flexibility of<br>movement across clinical areas<br>and sites expanding clinical<br>exposure  | Program<br>Managers;<br>Education and<br>Learning Team                                     | 2024 -<br>2025 | Develop and present<br>proposal and implement<br>approved recommendations;<br>consider maternity and MH<br>unit collaboration | Director, Education<br>and Learning;<br>DoNM, Workforce<br>DON, Mental Health<br>& Wellbeing |





16

| 27 | Explore and facilitate access to opportunities for Enrolled Nurse Advanced Diplomas | Education and<br>Learning Team                           | 2024-2025 | Increase Enrolled Nurse<br>completion of Advanced<br>Diploma programs  | Director, Education and Learning            |
|----|---|--|-----------|--|---|
| 28 | Develop and optimise models of care at all sites                                    | Divisional<br>Directors; Project<br>development<br>teams | 2023-2026 | Current Models of care<br>evaluated. Clear model of<br>care guidelines and<br>Mental Health service plan<br>documented | DONMs - site,<br>divisions and<br>workforce |





## **Objective 3: Enhancing clinical and professional leadership and management**

|                  | Actions to be implemented  | Resources  | Timelines      | Success Indicators  | Responsibility   |
|------------------|--|--|----------------|---|--|
| 29               | Development and<br>implementation of meaningful<br>data dashboards                                     | Business<br>Intelligence team  | 2023-2024      | Dashboards with<br>meaningful data collated<br>and utilised   | Executive Director<br>of Nursing &<br>Midwifery (EDONM)  |
| <b>30</b>        | Engage in leadership and<br>management learning programs<br>offered                                    | Education &<br>Learning Team;<br>Workplace Strategy<br>& Wellbeing team                            | 2024           | Variety of programs offered to extend staff capability.   | Deputy EDONM<br>Director, Education<br>and Learning      |
| 31               | Engage in completing workforce<br>planning and supplementary<br>staff management learning<br>programs  | Nursing & Midwifery<br>Workforce Unit  | 2023           | Program Managers and<br>nurses in charge of shifts<br>utilise HeWS platform<br>effectively; Program<br>Managers engage in annual<br>staff profile builds for<br>budgets | DoNM, Workforce  |
| <b>32</b>        | Introduce and support utilisation of<br>workforce data for recruitment<br>and staffing                 | Nursing & Midwifery<br>Workforce Unit;<br>Programs Managers  | 2024           | Program Managers utilising<br>HeWS reporting to support<br>decision making;<br>Review area profiles to<br>reflect service delivery<br>models.                           | DoNM, Workforce  |
| 33               | Improve access to leadership<br>and management resources   | Education &<br>Learning team;<br>Program Managers;<br>DoNMs  | 2023-2024      | On-line contemporary<br>resources easily accessible -<br>learning programs, resource<br>tools; Peer networking<br>program established                                   | Director, Education<br>& Learning; =                     |
| 34<br>200<br>200 | Implement mentorship for<br>Program/Unit Managers  | DON Mental Health<br>& Wellbeing<br>Workplace Strategy<br>& Wellbeing team                         | 2024           | New managers are provided<br>a supported orientation and<br>transition  | DON Mental Health & Wellbeing                            |
| 35<br>65         | Clarify expectations of senior<br>Mental Health & Wellbeing clinical<br>roles                          | Divisional Director;<br>DON Mental Health<br>& Wellbeing   | 2023-2024      | Standardised expectations set for clinical senior roles   | DON Mental Health<br>& Wellbeing                         |
| 36               | Early identification of future<br>leaders, with expanded clinical<br>leadership learning opportunities | Divisional Directors;<br>Education and<br>Learning Team;<br>Workplace Strategy<br>& Wellbeing team | 2024 -<br>2025 | Rotating ANUM roster lines<br>established; Talent<br>identification program, with<br>fellowship / internship<br>program developed                                       | DON Mental Health<br>& Wellbeing<br>DONM Workforce       |
| 37<br>655        | Explore and implement a succession planning process  | People and Culture<br>Workplace Strategy<br>& Wellbeing team                                       | 2024           | Retention of talented<br>employees prepared for<br>leadership and<br>management roles   | Divisional Director<br>DON, Mental Health<br>& Wellbeing |
| 38               | Develop and implement clinical<br>supervision framework for Mental<br>Health & Wellbeing nursing staff | DON Mental Health<br>& Wellbeing   | 2024           | Clinical supervision<br>expectations are clarified<br>and all Mental Health &<br>Wellbeing nursing staff<br>participate   | DON, Mental Health<br>& Wellbeing                        |





| <b>39</b> | Explore feasibility of establishing<br>a Chair of Mental Health research<br>position | General Manager<br>(MH&WS)<br>Divisional Director<br>DON, Mental<br>Health & Wellbeing | 2024 | Feasibility of appointing of<br>an additional Chair position<br>completed. | Executive Director of<br>Nursing & Midwifery<br>(EDONM) |
|-----------|--|--|------|--|---|
|           |  | University<br>partner(s)   |      |  |   |





# **Outcomes and Success**

### **Evaluate and reporting**

Evaluation and reporting on the Mental Health & Wellbeing Nursing Workforce Sub-plan 2023-2026 will occur as part of ongoing reporting for the Nursing & Midwifery Workforce Plan 2022-2026:

| Actions to be implemented  | Resources  | Timelines         | Success Indicators  | Responsibility   |
|--|--|-------------------|---|--|
| The Western Health Board<br>is updated on the progress<br>of the Plan, including<br>achievements,<br>opportunities and<br>challenges | Time is allocated to collate data & other relevant information       | Every 2<br>years  | The Board are informed of<br>progress, opportunities and<br>challenges  | Executive Director of<br>Nursing & Midwifery<br>(EDONM)  |
| Nursing & Midwifery<br>directorate provide 6<br>months reports to the<br>Western Health Executive                                    | Time is allocated to collate data & other relevant information       | Every 6<br>months | Nursing & Midwifery Workforce<br>Plan and Mental Health &<br>Wellbeing Nursing Workforce<br>Sub-plan are implemented and<br>reported                                  | Executive Director of<br>Nursing & Midwifery<br>(EDONM)<br>Director of Nursing &<br>Midwifery, Workforce |
| Nursing & Midwifery<br>directorate provide monthly<br>workforce utilisation<br>reports to the Operations<br>Steering Committee       | Time is allocated to collate data & other relevant information       | Monthly           | Senior Operations leaders and<br>Directors of Nursing &<br>Midwifery are informed of<br>progress, opportunities and<br>challenges                                     | Executive Director of<br>Nursing & Midwifery<br>(EDONM)<br>Director of Nursing &<br>Midwifery, Workforce |
| Updates on progress of<br>workforce plan are shared<br>with Nursing and Midwifery<br>staff through<br>communication forums           | Time is allocated to collate data & other relevant information       | Monthly           | Information is shared in<br>monthly Nursing & Midwifery<br>News as appropriate<br>Report provided to Nursing &<br>Midwifery Advisory Council at<br>scheduled meetings | Executive Director of<br>Nursing & Midwifery<br>(EDONM)<br>Director of Nursing &<br>Midwifery, Workforce |
| Updates on progress<br>entered into Business Plan<br>and Risk Register   | Time is allocated to<br>collate data & other<br>relevant information | Monthly           | Business Plan and Risk<br>Register remains updated  | Director of Nursing &<br>Midwifery, Workforce  |





# **References / Resources**

- Australian Government Department of Health, Nursing and Midwifery data
  <u>https://hwd.health.gov.au/nrmw- dashboards/index.html</u> (accessed August 2023)
- Health-e Workforce Solutions platform
- Victorian Department of Health, Victoria's Mental Health and Wellbeing Workforce Strategy 2021-2024 <u>victorias-mh-wellbeing-workforce-strategy-2021-24-pdf.pdf (health.vic.gov.au)</u> (accessed July 2023)



