

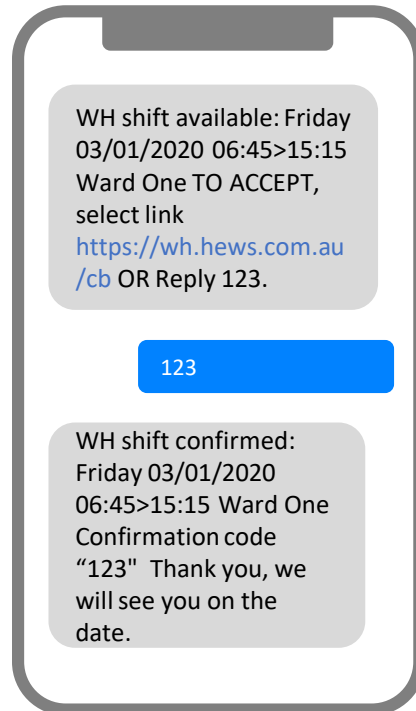
Western Health – Availabilities App Update

Update re Health-e Workforce Solutions

We are pleased to let you know that SMS offers can now be accepted via the web-based app. SMS shift offers will now include a [link](#) which will direct you to the “Offers” page within the Availabilities App, where you can accept a shift. **Alternatively** you can log into the Availabilities App at any time to see any offers you have received and accept them if they are still available.

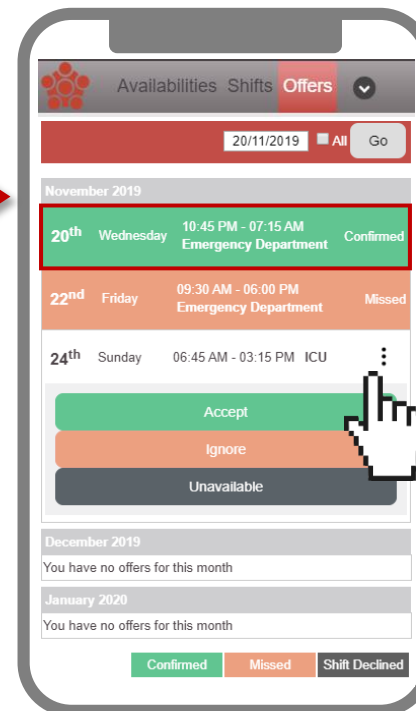
There are now more options to accept a shift:

1 Reply the 3-Digit Code in the SMS.



Follow
The link for
option 2

2 Follow the link to the OFFERS page and Accept the shift.



Follow the link in the shift offer SMS to go to your most recent offers.

Select offer & choose from:

- **Accept** – This will confirm your booking.
- **Ignore** – This will hide the offer from your list.
- **Unavailable** - This will remove your availability.

If the shift has already been filled this will show as “Missed”.

If you **ignore** an offer & change your mind, select the “All” box. If the shift remains vacant you can still “Accept”.

Double bookings & overtime cannot be accepted via the application.

A confirmation SMS will confirm your booking in both scenarios.

If you do not have a smart phone, you can use the Availabilities App on any web enabled device & select “Offers”.