





## IT IS A PRIORITY FOR WESTERN HEALTH TO ATTRACT, RECRUIT AND SUPPORT CONSUMER ADVISORS FROM:

- The Aboriginal and Torres Strait Islander community
- People with a disability, or people who care for someone with a disability.
- People from culturally and linguistically diverse backgrounds.
- ▶ People from LGBTQI+ communities
- People with an interest in improving women's and children's services
- >People from all age groups
- People with an experience of mental health services
- People of diverse socio economic status

Young people

Be heard... Be the change...



Western Health

**BECOME A** 

**CONSUMER ADVISOR TODAY** 

Be heard. Be the change.

your Culture | your Ability | your Identity

We welcome you at Western Health



















## WHO IS A CONSUMER ADVISOR?

A Consumer Advisor is a member of our community who can voice a lived experience of health care at Western Health.

They participate in committees, focus groups, projects and a range of other activities to ensure the patient perspective is always considered.

Consumer Advisors are part of the Western Health community and should reflect the diversity of our community



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IVERSITY

## THE CONSUMER ADVISOR ROLE MAY INCLUDE:

- Advocating for issues that impact consumers.
- Supporting Western Health to represent the many varied voices of the community.
- Consultation on committees to ensure a lived experience voice is heard.
- Partnering with staff at Western Health to ensure consistent Best Care outcomes.
- Participating in discussions and focus groups on current projects atWestern Health.
- Reviewing and updating documentation to represent the community voice.
- Working with Health Care Workers to improve patient outcomes.
- Collaborating with staff on co-design projects.



